



# 2021 ANNUAL REPORT

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UOSSM USA



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## DEAR UOSSM FAMILY

As the Syrian crisis surpasses its eleventh year, millions of Syrians remain in dire conditions. An estimated 14.6 million people are in need of humanitarian assistance, and more than half of the population remains displaced from their homes - **including 5.6 million refugees** living in neighboring countries and more than **6.9 million internally displaced** inside Syria. Over 4 million are living in displacement camps in northwest Syria, where over half of the people are children and women. The past two years have proven to be even more difficult with the COVID-19 pandemic, as hospitals, ICUs, and ventilators were at or near full capacity, people were living in crowded displacement camps with no ability to social distance, and limited access to PPE including masks, soap and clean water. Many people are already suffering from malnutrition making them even more vulnerable to the coronavirus.

UOSSM responded to the COVID-19 pandemic by opening and operating **7 COVID-19 community treatment centers (CCTCs)** to treat mild and moderate COVID-19 cases, providing quarantined care to those patients. In addition, UOSSM continued to support **17 primary health care centers, 2 mobile clinics, 3 mental health care centers, 6 mental health mobile clinics, 1 SNR center, 11 secondary and tertiary centers, and provide nutrition, protection, community services in northwest Syria.** In Turkey, we operated 4 mental health centers, 3 physiotherapy centers, a mobile clinic in Tel Abyad, and 1 special needs rehabilitation center. In Jordan, we supported Al Bareeq education center with education and **integrated psychosocial support.** We continued to support the needy, displaced and underserved populations with food essentials, hygiene kits and emergency support in areas of crisis.

Thanks to your support we were able to achieve this, supporting the forgotten Syrian families, saving their lives, improving their well-being, and building hope.

Our UOSSM family, including our doctors, nurses, medical and other staff, continue to strive to be an organization of excellence, providing the best quality medical care with the utmost dignity and respect, utilizing the most advanced methods and technology with sustainability and innovation in mind. We strive, every single day, to alleviate the suffering of those families that continue to struggle to survive. We would not be able to accomplish anything without your support. Thank you for being on our side as we continue to save lives and build hope.

Warmest regards,  
Dr. Khaula Sawah  
President and Co-Founder of UOSSM USA

# ABOUT US

UOSSM USA (Union of Medical Care and Relief Organizations-USA) is a 501(c)(3) nonprofit humanitarian organization that is non-political and non-sectarian. Founded in 2012 by healthcare professionals, UOSSM USA provides lifesaving medical humanitarian relief and access to quality healthcare and mental health services to people most in need and communities affected by crises, regardless of nationality, ethnicity, gender, religion, or political affiliation. UOSSM USA is dedicated to increasing its impact by partnering with communities and organizations worldwide.

UOSSM USA is an independent affiliate of International Union des Organisations de Secours et Soins Médicaux (UOSSM-International), rendered in English as Union of Medical Care and Relief Organizations, an international humanitarian medical, non-governmental organization, founded in France in 2012, by Syrian expatriate doctors from across the globe in response to the Syrian crisis. UOSSM offices are based in six different countries to include the United States, Canada, England, Switzerland, Turkey, and France (UOSSM-International).

Through this strategic partnership, built on shared vision and stewardship, UOSSM USA and other UOSSM members have been coordinating to increase its impact and the quality of health and health-related services provided to affected populations. UOSSM USA has a Strategic Alliance relationship with UOSSM pooling and maximizing the use of limited resources and developing joint strategic programming and operations to increase the impact and quality of health care.

As a global leader and expert, UOSSM has played an integral role in mental health and healthcare in the Syrian crisis. UOSSM established innovative, strategic initiatives early on, working closely with the most vulnerable local communities (particularly women & children) as well as international organizations that provide healthcare services to millions of people in need.

As a trailblazer, UOSSM constantly identified evolving solutions for the growing health problems in Syria. One of UOSSM's major initiatives was the strategic establishment and operation of **Bab Al-Hawa Hospital (BHH)**, the most advanced referral emergency and specialty hospital in northern Syria. In addition, UOSSM established **two inpatient acute mental health units** in northern Syria and the **first mental health and psychosocial support (MHPSS) centers in Turkey and Syria**, including **tele-psychiatry** support in Syria. UOSSM's other initiatives include **primary healthcare centers, maternal units, mobile clinics, nutrition, and protection services.**

# ABOUT US

Another major initiative of UOSSM was the establishment of the largest specialized war zone medical training center in Bab Al-Hawa in northern Syria, in response to the urgent need for building the capacity of remaining health workers in the region.

UOSSM has also supported a mental health center for child refugees with special needs in Lebanon, provided medical training to healthcare workers in Yemen, and currently operates, through UOSSM-Canada, a dental clinic in Bangladesh in response to the Rohingya crisis.

UOSSM is dedicated to supporting vulnerable populations with lifesaving, innovative, and quality healthcare services, improving the healthcare of affected people and communities in Syria and other areas of crisis, and working with dedicated volunteers, doctors, and other professionals around the world to empower and build the capacity of local healthcare workers and communities in underserved and crisis areas.

## OUR VISION

Improve health and well-being of people in need and communities affected by crisis.

## OUR MISSION

Enhance health and wellbeing by providing lifesaving support, dignified quality healthcare, mental health, and protection services, and sustaining healthcare systems, education and community programs.

## OUR VALUES

### Accountability:

We recognize our moral duty and responsibility to use our resources efficiently, and are transparent and accountable to our supporters, partners, and above all, the people we serve.

### Integrity:

We abide by our principles and values taking good care of the resources with which we are entrusted and strive to the highest standards of personal honesty, ethical behavior, and fairness.

### Ambition:

We commit to provide the highest quality care, innovative and creative solutions, guided by our medical profession, the international principles, and humanitarian standards.

### Trust:

We respect each other and believe in essential human values. We value the trust we have accomplished in our relationships, and we strive to continue doing our best to maintain this trust with the people.

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# THE SYRIAN CRISIS

As the Syrian crisis entered its tenth year, the severity and complexity of humanitarian needs remained extensive. Years of continued bombardment, attacks on civilians, doctors, health workers, and healthcare facilities left an extremely vulnerable population in Syria. The healthcare infrastructure has been decimated leaving people with limited to no access to emergency and specialized medical care as they are struggling with disease and malnutrition among other illnesses. Countless Syrians are in need of mental health care after being exposed to the traumatic experiences they have faced for the past 10 years. Countless others lost limbs or have become disabled due to indiscriminate attacks on civilians. *The impact of present and past hostilities on civilians remains the principal driver of humanitarian needs in Syria.*



As a result, millions of Syrians are displaced - living in dire conditions, with no protection from extreme weather or access to basic human needs such as clean water, food, or medical care.

The UNICEF report, "The Syrian Crisis: Fast Facts," issued in August 2019 reported that 11.7 million of the 18.4 million people in Syria are in need; of which 5 million are children. There are 6.2 million displaced people, of which 2.6 million are children. Only one half of health facilities are functional, and the national rate for obtaining routine vaccines decreased from 80% in 2010 to less than 50% in 2017, leading to the spread of many diseases. More than two thirds of children with physical or mental disabilities need specialized health services, which are not available in their areas of existence.

# THE SYRIAN CRISIS

Since 2018, the proportion of acute malnutrition cases among pregnant or lactating women increased to more than two times. Over 20,000 children under the age of five suffer from moderate to severe malnutrition. According to a recent survey conducted by Save the Children, 65% of Syrian children “have not had an apple, an orange, or a banana for at least three months”. Moreover, according to a ReliefWeb International in “Hidden Hunger in Syria” report, at least 1 in 8 children, or 500,000 children, currently suffer from chronic malnutrition or stunting. Source: Save the Children. Sep 2020.

In fact, over 6.5 million people are food insecure. More than half of the family members rely on unsafe water sources to meet their daily needs. Families living in squatter settlements spend more than half their income on water. 70% of wastewater is not treated, and half of the sewage networks are not working; this exposes its users, especially children, to major health risks.

The Syrian crisis continues to have a major impact on people in all countries. The poverty rate among Syrian refugees in neighboring countries is as follows: Jordan (80%), Lebanon (71%), Turkey (64%), and Iraq (37%). The Syrian crisis will continue to negatively affect people for years to come as attacks, poverty, food insecurity, malnutrition and disease continue to ponder in areas of distress.



# HEALTH CARE

## Primary Health Care

Nearing the 10th year of the Syrian crisis the severity and complexity of humanitarian needs remains extensive. Years of continued bombardment, attacks on civilians, doctors, health workers, and healthcare facilities left an extremely vulnerable population in Syria. The healthcare infrastructure has been decimated, leaving people with limited to no access to emergency and specialized medical care as they are struggling with disease and malnutrition among other illnesses, including COVID-19. The inadequate access to lifesaving medications and healthcare threatens the most vulnerable, especially children, women, and the elderly, as well as those with chronic diseases, such as diabetes, cancer, heart disease, which could lead to further complications and possibly death.

Since 2012, UOSSM has led the initiative of providing primary health care services in Syria; addressing the increasing health needs of the general public, through the rehabilitation of existing, destroyed health care facilities, the establishment of new medical facilities in areas of need, raising awareness through community health, and strengthening the health sector. Since then, UOSSM has provided more than 4.5 million health services to the Syrian people affected by the crisis.

In 2021, UOSSM provided over 1.4 million primary health care services to over 840,000 people, of which 75% of which are women and children, and around 72% are internally displaced persons (IDPs). UOSSM operated 17 primary health care centers, 3 mobile clinics, and a maternity center in which it provided services to over 3,700 pregnant women. UOSSM also supported other health facilities with medical consumables and medications.



[Above] A child receiving pediatric care at a primary health care center in northwest Syria. [Below] An elderly woman receiving healthcare services.



**Over 4.5 Million Medical Services  
Provided Since 2012**

# HEALTH CARE



In 2021, UOSSM provided more than 1.4 million primary health care services to over 840,000 people, of which 75% were women and children, and around 72% were internally displaced persons (IDPs). UOSSM operated 17 primary health care centers, 3 mobile clinics, and a maternity center where it provided services to over 3,700 pregnant women. UOSSM also supported other health facilities with medical consumables and medications.

All primary health care workers are trained according to UOSSM protocols which follows the Essential Health Services Package (EHSP). UOSSM continues to build the capacity of staff by providing training on special packages including the EHSP. UOSSM takes pride in offering equal opportunities for both men and women in both recruitment and capacity building. In 2021, 165 staff were trained, of which 71% were women.

Despite the relentless efforts of other NGOs operating in these provinces, a health gap still remains, showing the need for increased efforts and expansion of intervention in order to improve general public health in the community.

UOSSM provides sustainable and high-quality primary health care services through its primary health care (PHC) centers in Syria. Since early 2013, UOSSM has rehabilitated many existing PHC centers and established new centers in areas that people do not have access to health care across Syria. Many times, due to the armed conflict and security concerns, several of these PHC centers were relocated, temporarily paused, or permanently closed.



OB-GYN & Reproductive Health



Infectious Disease Management



Child Health Management



Dental Health Services



Integrated MHPSS



Diagnostic Services



Nutrition & Community Health



Referral Services



Chronic Disease Management



Free Medications

# HEALTH CARE

## Mobile Clinics

Since 2013, UOSSM has been offering urgent medical interventions in response to internal displacement, providing primary health care services through mobile clinics to ensure the continuum of health care and flexibility needed in hard-to-reach areas and in areas of displacement. Each mobile clinic provides medical consultations, reproductive health services, psychosocial support services, nutrition services, and referral systems. The mobile clinics offer the flexibility and speed crucial to essential health care in areas of mass displacement, where people are already suffering and have great difficulty accessing medical centers.

OVER 27,000 SERVICES WERE PROVIDED  
BY MOBILE CLINICS IN 2021



Children in displacement camps receiving medical services via mobile clinics in northwest Syria.



## Maternity Centers

UOSSM integrated reproductive health care in its primary health care centers. In 2021, UOSSM operated the Areeha Maternity and OB/GYN Care Clinic in which over 3000 women were provided care by qualified and trained medical staff. Given the strategic location of the clinic, 1001 healthy babies were safely delivered by qualified health providers. As a result, the rate of medical error and dangerous practices (that can occur through home deliveries) has decreased. These centers offer different services related to reproductive health such as well-woman exams, miscarriage care, prenatal care, postpartum care, as well as the treatment of various feminine conditions.

## COVID Response

- Establishing and operating seven fully equipped community-based isolation centers (CBICs)
- Supporting primary health care centers (PHCs)
- Providing Tele-Health services
- Sterilizing displacement camps
- Distributing hygiene kits containing sanitizing and personal care items
- Distributing of nutrition and food baskets
- Establishing a distance-learning center in Afreen
- Distributing educational awareness brochures about COVID-19 in areas of displacement.
- Training medical staff on handling suspected COVID-19 cases

# HEALTH CARE



## Secondary & Tertiary Care

From the onset of the Syrian crisis, millions of Syrians have been wounded, killed, displaced from their homes, or fled the country to seek refuge in neighboring countries and throughout the world. Hospitals and medical facilities were targeted, while doctors and medical staff were targeted, killed, and/or detained. This caused many doctors to flee the country in search of safety, creating a massive shortage of healthcare providers throughout Syria. This led to the destruction of the public health and healthcare system, leaving millions of civilians remaining in Syria, with little to no access to healthcare services.

Since 2012, UOSSM has been supporting the healthcare system throughout, ***working closely with local communities - focusing on the most vulnerable, particularly women and children, local health directorates, and national and international organizations.***

In addition, UOSSM has provided lifesaving humanitarian aid, medical relief, and specialized health care to *millions of people in need*, **supported field hospitals** across Syria, including *besieged and hard-to-reach areas*, **provided medical supplies and equipment**, **funded the salaries of doctors and healthcare workers**, and supported the ambulance and referral system (EMT).

UOSSM has trained *tens of thousands* of doctors and healthcare workers, primarily at its specialized training center in northern Syria, to address the growing need and gap in qualified healthcare providers. UOSSM established and operated **Bab Al-Hawa Rehabilitation Center**, helping those suffering from physical weakness or disabilities to increase their independence and ability to positively contribute to society.

**UOSSM led the way by taking new initiatives to find constantly evolving solutions for the growing needs and medical crisis in Syria. One of UOSSM's major initiatives is the establishment and operation of Bab Al-Hawa Hospital in 2012, which was considered the referral emergency and specialty hospital in northern Syria.**

# HEALTH CARE



In 2021, UOSSM supported secondary and tertiary services in northern Syria by operating the following four hospitals, and seven specialty centers:

- Abeen Samaan Medical Complex – **General Hospital**
- Al Hikma Hospital – **Specialized Ophthalmic Hospital**
- Aqrabat Hospital – **Specialized Orthopedic Hospital**
- Jisr Al Shughour Hospital – **General Hospital**
- Ibn Seena Dialysis Center – **Specialized Care- Dialysis Center**
- Kelly Blood Bank – **Specialized Care – Blood Bank**
- Thalassemia Center – **Specialized Care - Thalassemia**
- Tell Abyad Renal Dialysis Unit – **Specialized Care – Dialysis Center**
- Bladder Rehabilitation Unit – Specialized Care – **Urinary Tract Rehabilitation**
- Advanced Diagnostic Center – Specialized Care – **Radiology/Diagnostic Center**
- Sarmada Rehabilitation Center – Specialized Care – **Physiotherapy**

**In 2021, UOSSM provided over 339,000 consultations to over 286,000 patients through the secondary and tertiary health program.**

# HEALTH CARE

## Physiotherapy in Turkey

The main objective of the physiotherapy (PT) program is to provide physical rehabilitation services to refugees with physical impairment whose daily function and independence has been limited.

Each PT center consists of a doctor, orthopedic doctor, and physical therapists specialized in all age groups. This medical team provides medical consultations including medications, physical therapy, auxiliary motor tools and devices, as well as artificial limbs for amputees, and psychological and emotional support for patients.

**In 2021, UOSSM operated three physiotherapy centers in Hatay, Gaziantep, and Killis, Turkey, providing 16,162 physiotherapy services to 2140 patients.**



Omar receiving physiotherapy care in Turkey after losing both legs in an attack. He was later fitted with prosthetic limbs and walked again!



Mohammed lost one leg and one arm in an attack in Syria, he is learning to walk on his prosthetic leg.

## Medical Point with Hathi Hayati

The medical point is in close proximity to the residential areas and is easily accessible. The facility provides basic and emergency healthcare services and includes a general doctor, pharmacist, secretary, guard, and janitor.

In 2021, the medical point provided 2784 medical services to 1630 patients.



A patient receiving medical care in Al Hayat Village Medical point.

# MENTAL HEALTH CARE & PROTECTION

## Mental Health Care in Syria

UOSSM has played an *integral* role in mental health, as a *leader, expert, and innovator, in the Syrian crisis*. Since 2013, it has led the way by taking strategic mental health initiatives and identifying solutions to promote psychosocial wellbeing, prevent and treat mental disorders for growing mental health issues arising among the Syrian people due to the crisis.

UOSSM seeks to provide comprehensive services by covering the four layers of the Inter Agencies Standing Committees (IASC) pyramid for MHPSS services in emergencies, along with a wide range of MHPSS issues including social problems, emotional distress, common mental disorders (such as depression and post-traumatic stress disorder), severe mental disorders (such as psychosis), alcohol and substance abuse. UOSSM follows different intervention models to respond to the current context to include:

- ✓ **Mental health centers with Acute inpatient units and outpatient referrals** which aim to provide psychiatric care to individuals suffering from acute mental health disorders.
- ✓ **Mental health centers** which aim to provide care by **mhGAP trained doctors, with specialized training in psychiatry**, to individuals with mild to moderate mental health disorders and providing patients with other mental health issues with evidence based MHPSS programs by psychosocial support workers (PSWs).
- ✓ **Integrated MHPSS services** in primary, secondary, and tertiary healthcare programs.
- ✓ **Mental Health Mobile Clinics** (MHMCs) through six mobile clinics with one mhGAP doctor and 2 PSWs throughout northern Syria, which provides free access, to patients even in hard-to-reach areas of displacement.
- ✓ **Remote MHPSS Tele-services** with two helpline teams including a 24/7 suicide hotline. This was especially vital during the COVID-19 pandemic during lockdown and isolation.



In 2021, UOSSM provided  
33,134 patients with  
47,854 MHPSS services  
in Syria



# MENTAL HEALTH CARE & PROTECTION



During 2021, UOSSM MHPSS program provided 7107 sessions to 2041 patients and 80 group sessions. They also provided 4177 SNR sessions to 738 patients as well as 38 SNR group sessions.



## Mental Health Care in Turkey

Mental health centers in Turkey are among the first centers geared towards Arabic speaking refugees. The main objectives of these centers are to promote mental health awareness and wellbeing, assist refugees in overcoming the difficulties they face, and improve integration into Turkish communities with resilient, positive contributors to society. The centers are officially registered with the Turkish Ministry of Health.

In 2021, UOSSM operated four mental health services in Hatay, Istanbul, Gaziantep, and Killis, two centers (which closed in mid-2021 due to lack of funding), and two Special Needs Rehabilitation (SNR) centers – one in Idlib and one in Turkey. The technical staff in each mental health center consisted of a **psychiatrist**, **psychologist**, **speech specialist**, and **case worker**, providing the following mental health services:

- ✓ **Trained Psychiatrists Provide Specialized Mental Health Care** as well as individual and group counseling sessions for refugees
- ✓ **Psychotropic Medications, free of charge**, to patients
- ✓ **Special Needs Rehabilitation (SNR) services** to children with special needs and disorders such as autism, mental retardation, down syndrome, etc.
- ✓ **MH Services to Gender Based Violence (GBV) survivors**
- ✓ **Outreach** activities
- ✓ **Psychoeducation and Awareness Sessions** in supported facilities and online
- ✓ **Capacity Building and Training** of staff on MHPSS and SNR topics

# MENTAL HEALTH CARE & PROTECTION

## Protection

As violations and abuse continue to disregard human life and international humanitarian law in Syria, UOSSM deemed it vital to develop protection interventions focusing on Child Protection (CP) and preventing and responding to Gender-Based Violence (GBV). The program, established in 2017, aims to enhance the protection of at-risk groups from the effects of conflict to include protection activities that are specifically designed to prevent and respond to human rights violations. UOSSM builds local capacity in many areas, including psychological first aid, child protection case management, family tracing and reunification, parenting skills training, and protection monitoring. UOSSM's protection interventions are developed in accordance with standards and guidelines internationally recognized by UNICEF, UNFPA and UNHCR.

**15,938 received protection services in 2021**



Children in a displacement camp receiving protection services through the Ahlan (Welcome) Sesame Project.



Children in a displacement camp receiving protection services through the Ahlan (Welcome) Sesame Project.

## Child Protection

The Welcome Sesame Project was developed in 2019 with the goal of restoring hope and opportunity to a generation of children between the ages of 3-8 that have been affected by conflict and crisis. In addition, the project aims to enhance the functionality, cognitive, emotional, and social skills, and overall wellbeing of young children in conflict settings. Parents and caregivers are also provided with Welcome Sesame activities with the goal of fostering the capacity of parents/caregivers to establish safe, nurturing, and supportive environments and experiences that promote play-based learning.



Ahlan Sesame sessions in displacement camps.

# MENTAL HEALTH CARE & PROTECTION



Women and girls receiving GBV services

## Gender Based Violence (GBV)

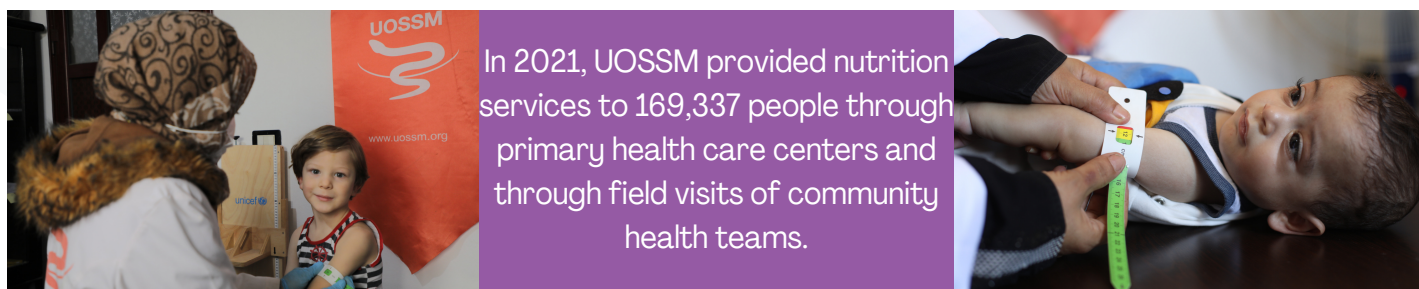
The protection team continued providing and delivering protection services through the Women and Girls Safe Space (WGSS), Men and Youth Center (MYC) and Protection Mobile Units in Dayr Hesani and surrounding camps, and through six PHCs in the region. In 2021, 1408 people were provided with GBV services.

## Raising Awareness

UOSSM continued to provide awareness raising sessions through the protection program. In 2021, over 4500 people joined awareness raising sessions.



# NUTRITION & FOOD INSECURITY



## Nutrition

The ongoing crisis in Syria has led to the continued deterioration in health services and the destruction of health facilities, leaving young children, pregnant women, and new mothers extremely vulnerable. In response to the emergence of malnutrition cases, UOSSM began implementing nutrition services at all UOSSM primary health care centers and mobile clinics in 2015. According to the latest Syrian Humanitarian Needs Overview (HNO), 13.4 million Syrians are in need of humanitarian assistance, which is a 21% increase since 2020. The conflict has left 4.9 million pregnant and lactating women and children in need of lifesaving nutrition interventions, of which 3.9 million are in acute need.

Acute and chronic malnutrition is usually higher among children under the age of two. As women and children continue to live in unsafe conditions, their health and wellbeing are at stake. Food insecurity is a major factor in the rise of malnutrition as the economic status continues to decline while prices rise causing limited access to healthy food and nutrition. According to a recent survey conducted by Save the Children, 65% of Syrian children “have not had an apple, an orange, or a banana for at least three months.” Chronic malnutrition remains high with *one of three or four Syrian children at risk of being stunted*.

Many malnutrition cases that required intervention were diagnosed with the help of UOSSM mobile community health teams and nutrition technicians in primary health care centers and mobile clinics. Rapid response is crucial in preventing the transition from moderate to severe malnutrition, which can lead to additional complications and premature death. UOSSM has high recovery rates in patients that receive treatment, both for moderate and severe malnutrition.

In addition, the nutrition program helps raise awareness on a community level about IYCF (Infant and Young Children Feeding) to pregnant and lactating women and caregivers.

# NUTRITION & FOOD INSECURITY

## Food Insecurity



Distribution of food baskets in northwest Syria.

While UOSSM's main programs are focused on healthcare services, emergency humanitarian relief services, such as the distribution of food baskets, are vital for the overall wellbeing of the population.

In 2021, **1587** food essentials baskets were distributed in **northwest Syria, southern Syria,, and Jordan**, to **displaced, refugee, and underserved families**. The food baskets contained nutritious food to keep families healthy and strong. Adahi meat of 50 animals were also distributed in Rukban camp in southern Syria, and 13 Adahi were distributed to Syrian refugee families in Jordan.



**In 2021:  
5000 People  
Received  
Food Baskets**

## Daraa Response

In June 2021, Daraa came under attack and bombardment once again. A humanitarian crisis began unfolding as approximately 55,000 civilians – 10,000 families came under siege with little to no access to food, medical care, medicine, or basic human needs. The humanitarian situation deteriorated rapidly. Thousands of families remained in a dangerous situation besieged and under attacks, while many others risked their lives fleeing to nearby areas in search of a safe haven for their families.

**UOSSM USA responded by distributing \$6,500 worth of medicine, medical consumables, and food essentials to displaced and affected families.**

## Food Insecurity with Hathi Hayati

UOSSM and Hathi Hayati distributed food including Adahi meat, and iftars in Ramadan, emergency relief, including tents, blankets and other items to keep families warm in the cold winter, and supported special cases.



Distribution of food baskets in northwest Syria.

# EDUCATION



## Education in Jordan

Syrian children have suffered the most throughout the Syrian crisis - experiencing death, loss, trauma, and displacement. Sadly, a whole generation has been lost without access to education. Of the 2.45 million children in Syria, 1 of 3 were out of school before COVID-19. After the spread of COVID-19, 2 out of 3 children do not have access to education in northwest Syria, according to Save the Children.

In February of 2021, and through funding from UOSSM Germany - Smile Child Project, the US office in Jordan launched an **academic enrichment project, integrated with psychosocial support**, in partnership with Bareeq Association for Training and Development, targeting refugee and Jordanian children in the Jordanian capital Amman- Hay Nazzal area, which hosts many Syrian refugee families.

This project aims to provide reinforcement lessons for different age groups, from the first to the twelfth grade, in basic subjects such as mathematics, English, Arabic, chemistry, and physics, in addition to a variety of different activities, with approximately 350 lessons per month. Despite the COVID pandemic, the total beneficiaries in 2021 are 3,199.

## Education in Syria

Through UOSSM USA's partnership with Hathi Hayati, a school in Al Hayat Village was in the first phase of development in 2021 and will ultimately provide an education to 600-800 children. The school will be three levels. The first floor will be elementary school, the second floor will be the middle school and the third floor will be the high school.

The first floor has been completed but needs finishing touches to include doors, windows, chairs, tables, water, and electricity (solar powered).

# COMMUNITY RECOVERY & RECONSTRUCTION

## Health System Resilience Program (HIRS)

When the conflict in Syria began in 2012, major sections of the civilian electrical grid went out of service. Most power stations, transformers, and distribution stations were either bombed, destroyed, or dismantled. Diesel generators, and particularly diesel fuel – became a central piece of the war economy – creating a vicious cycle of dependency, fragility, and conflict. As a result, most hospitals became completely dependent on diesel fuel. Any disruption in electricity meant the difference between life and death for patients reliant on lifesaving equipment. It became crucial to increase the resilience of the health system. In 2017, the **'Syria Solar Initiative'** was launched through the installation of a 480-panel pilot solar power system in an area hospital. UOSSM's experience under the Syria Solar Initiative has proven effective both in terms of life saving and cost saving to strengthen the health care infrastructure. Since the launch of Syria Solar, other hospitals throughout the region have also had solar panels installed.

Thus, the HIRS Program aims to **strengthen the resilience of health systems and critical services in Syria by leveraging advanced technologies, whether in renewable energy, electric mobility, or telecommunications as well as other technologies related to water, sustainable waste management, and health-tech.** The integrated approach aims at adding solar power, electric vehicles, telemedicine, WASH, and medical equipment maintenance, thereby reducing dependency on external variables.

By leveraging clean and advanced technology, the program will:

- ✓ Fully power health facilities and utilities that provide critical services such as: ICU units, operating rooms, and emergency departments during diesel outages.
- ✓ Reduce human resources gap in qualified health professional at all levels.
- ✓ Sustain life and health by reducing risk of water, sanitation, and hygiene related diseases.
- ✓ Sustain life and health through reducing risk of water, sanitation, and hygiene related diseases.



Syria Solar panels in hospital in northwest Syria.

# COMMUNITY RECOVERY & RECONSTRUCTION



## Strategic Partnership with Hathi Hayati

As thousands of families continue to be displaced, living in tents with limited access to basic human necessities and minimal protection from the extreme weather conditions, UOSSM USA sought out a more permanent solution to the displacement crisis.

In 2021, UOSSM USA partnered with Hathi Hayati Turkey, a local nonprofit, to alleviate the suffering of these displaced families by: i) helping to establish villages with all civil structures for a fully functioning town and ii) moving the displaced families from tents into permanent housing.

Each completed village will consist of the new homes, a clean water tank, a school for all grade levels, a medical point, solar powered electricity, and a mosque. This village became home to 200 families (with an average of 3 children) which included families with special needs cases, families with amputees, and families with professionals to help the community thrive, such as doctors, nurses, teachers etc.

In the near future, the medical point will be expanded, the elementary school will be expanded to a middle and high school on levels two and three, clean water will be supplied to homes, and electricity via solar power will also be supplied to homes. There are plans for two more villages to begin construction in 2022.

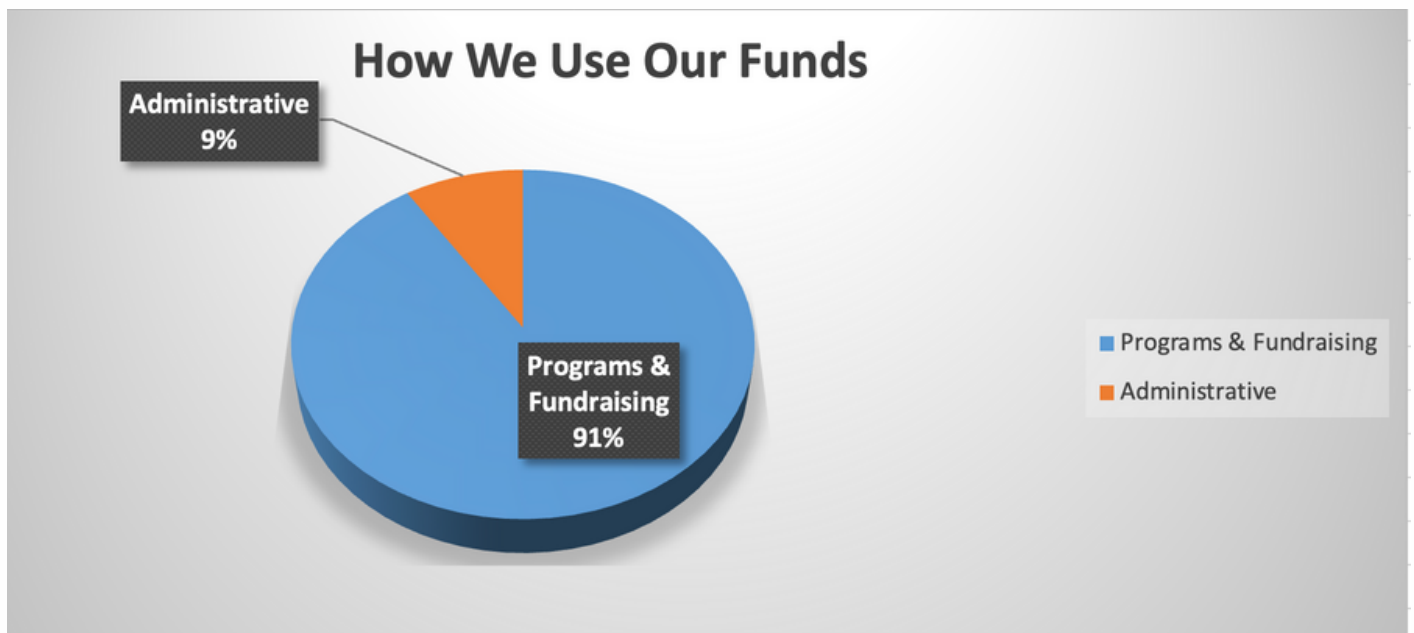


# GLOBAL UOSSM FINANCES

Working together, UOSSM through its member organizations in Turkey, Canada, and the United States, has reached millions of people with our lifesaving medical care and humanitarian and emergency relief services.

Institutional donors continue to be the major source of funding. 91% of our expenditures were used to support programs such as Primary Healthcare Services, Mental Health and Psychosocial Support, Physical Therapy and other smaller projects such as Food Insecurity and disaster relief. Only 9% of expenditures were allocated to administrative costs.

In 2021, through our global work, UOSSM expenditures were  
**over \$20.5 Million**

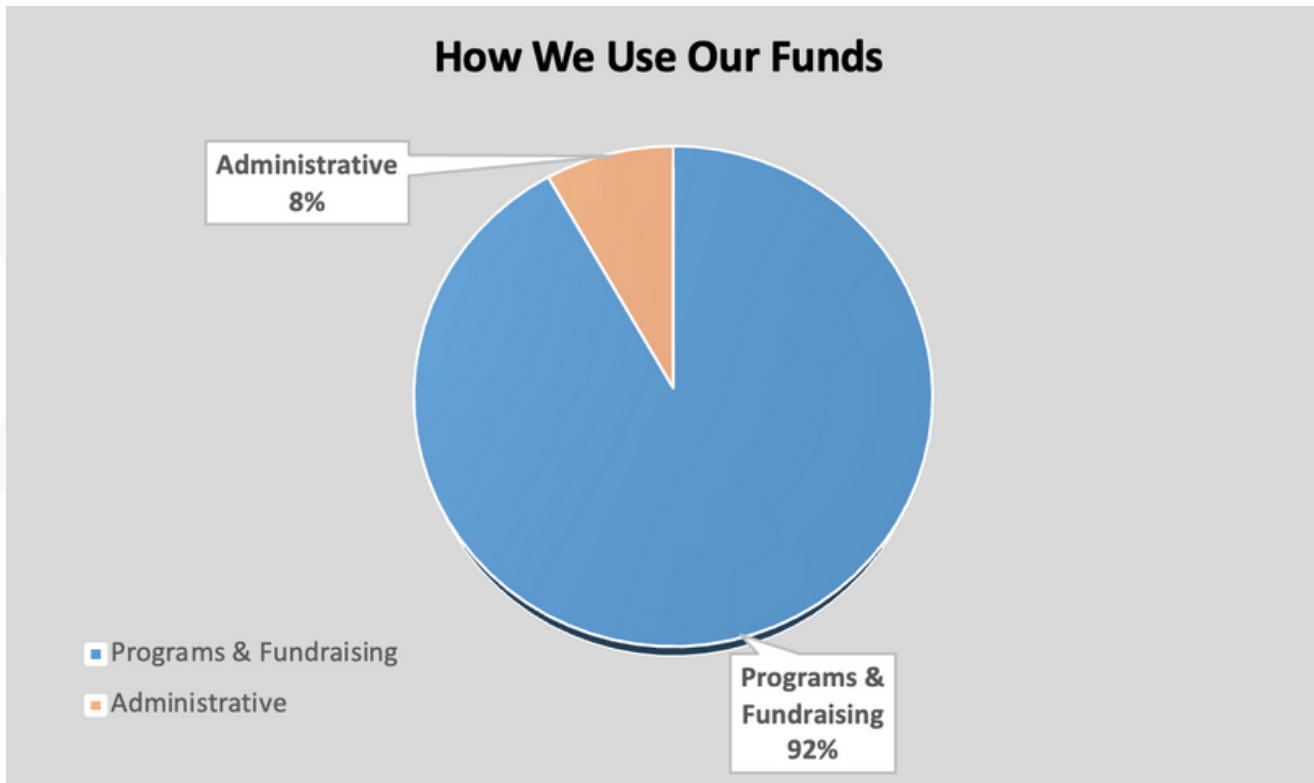


# UOSSM USA FINANCES

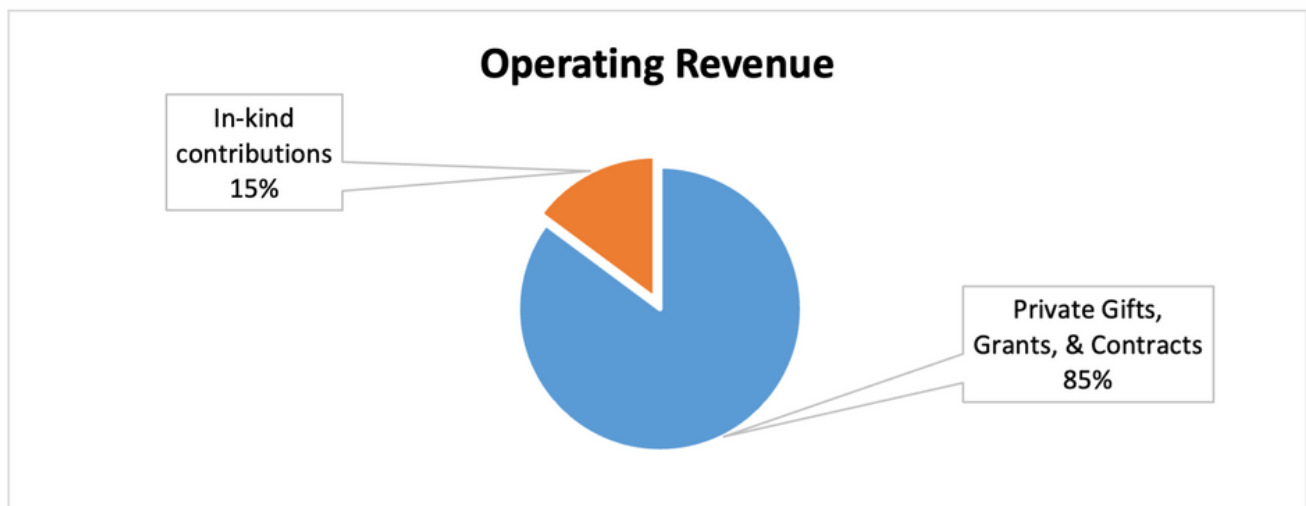
Our major source of funding continues to be from contributions, private grants and contracts; 85% of total funding. We are currently seeking funding opportunities from USAID and other US governmental agencies as well as from institutional donors. UOSSM USA's program services increased by almost 40% compared to 2020. Those programs included primary healthcare services, hospitals support, mental health and protection services, nutrition and food insecurity, education and disaster relief.

<b>OPERATING REVENUE</b>	2021	2020	Change \$
Private Gifts, Grants, & Contracts	593,931	700,412	(106,481)
In-kind contributions	103,652	70,470	33,182
Other Revenue	2,490	19,524	(17,034)
<b>TOTAL OPERATING REVENUE</b>	<b>\$700,073</b>	<b>\$790,406</b>	<b>\$-90,333</b>
<b>OPERATING EXPENSES AND CHANGES IN NET ASSETS</b>	2021	2020	Change \$
Program Services	574,276	410,997	163,279
Fundraising	121,600	86,984	34,616
Management & General	62,702	83,157	(20,455)
<b>TOTAL OPERATING EXPENSES</b>	<b>\$758,578</b>	<b>\$581,138</b>	<b>\$177,440</b>
Excess/(Deficiency) of Operating Revenue over Expenses	\$-58,505	\$209,268	(267,773)
<i>Excess/(Deficiency) related to Unrestricted Funds</i>	60,496	(3,073)	63,569
<i>Excess/(Deficiency) related to Restricted Funds</i>	(119,002)	212,341	(331,343)
<b>TOTAL INCREASE/(DECREASE) IN NET ASSETS</b>	<b>\$(58,506)</b>	<b>\$209,268</b>	<b>\$(267,774)</b>
<b>COMPOSITION OF NET ASSETS</b>	2021	2020	Change \$
Unrestricted	171,925	111,429	60,496
Restricted	122,385	241,387	(119,002)
<b>TOTAL NET ASSETS</b>	<b>\$294,310</b>	<b>\$352,816</b>	<b>\$(58,506)</b>

# UOSSM USA FINANCES



2021 was a challenging year and saw a decline in donation revenue and support due to the COVID 19 pandemic. As a result, UOSSM USA increased its fundraising efforts to continue raising funds to support its crucial programs, which resulted in an increase in fundraising expenses (16% of total expenses).



# UOSSM MEMBERS



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*Together, saving lives  
building hope*






# THANK YOU!

**Every single one of you has enabled us to accomplish so much in 2021! We could not do any of it with your dedication to our mission, generosity, and support. We are so grateful!**

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